

ADDITIONAL INFORMATION REGARDING DATA PROTECTION

1. Who is the data controller?

The Data Controller is Intermundial XXI S.L., with the Spanish VAT number B81577231 and with its registered office at Calle Irún 7, 28008 Madrid, Spain.

2. Why do we process personal data?

Intermundial XXI S.L. treats the data provided by users in order to manage the requested insurance contract.

3. How long will the data be kept?

The data provided will be kept for the entire duration of the contract and will be kept in a secure manner until the expiry of the limitation period for any claims that may arise from the signed contractual relationship.

4. What is the purpose of data processing?

The purpose of data collection is the formalisation of the insurance contract in compliance with the terms and conditions contained therein, the handling of complaints and the sending of commercial communications. The offer of products and services is legitimised by the legitimate interest of the Data Controller. The customer may object to the processing of data at any time, however such opposition could prevent the completion of the contract. It is also stated that without the personal data requested, it is not possible to purchase or execute the insurance contract.

5. Who is the data controller? To whom will the data be sent?

Intermundial XXI S.L. is the data processor and the data controller. Data will be transmitted to Axa Travel Insurance and IPA, 10/11 Mary Street, Dublin 1, Ireland, which offers insurance services, complaint handling and medical assistance, Firemelon Limited, 5th Floor Moneda House, 25-27 Wellington Place, Belfast BT1 6GD, which deals with the technical management of the systems and the Fit 2 Trip website.

6. What are the rights of the data subject when providing the data?

Any user has the right to obtain a confirmation regarding the possible treatment, by Intermundial XXI S.L., of their personal data. The customer has the right to withdraw their consent at any time, unless the data processing is necessary for the fulfilment of the contract. Withdrawal of consent will not affect the legitimacy of the processing based on the consent prior to such revocation.

You can exercise your rights of access, rectification, cancellation, processing limitation and data portability by contacting the Customer Service team via a letter addressed to the Customer Service Manager, Intermundial, Via Giuseppe Revere, 16, 20123 Milan or emailing: customerservice@fit2trip.com.

Finally, you can request information on your rights and submit a complaint to the Italian data protection authority, writing to the Guarantor for the protection of personal data, Piazza Venezia n. 11 - 00187 Rome, PEC: reinstalling@pec.gpdp.it